

Title: Update Report –South Devon and Torbay Clinical Commissioning Group
Wards Affected: All
To: Health and Wellbeing Board **On:** 3 December 2013
Contact: Dr Sam Barrell, Chief Clinical Officer
Telephone: 01803 652 451
Email: mollybishop@nhs.net (PA)

1. Achievements since last meeting

1.1 Pioneer Bid

Our joint bid to become a Pioneer site for integration was approved in October 2013 and will drive the implementation of wider integrated services throughout our health and care community. Caroline Taylor (Director of Adult Services, Torbay Council) will share more details about this in a separate paper.

1.2 Engagement Events

The five commissioning localities that make up the CCG are currently hosting a series of engagement events with local people about the future of their community health and social care services. The sessions started in early October and will continue into December. To date, attendance and contributions have been very positive, giving us valuable feedback, ideas and insights.

The localities want to agree clear plans for improving care over the next five years, against a backdrop of rising demand on services and a declining health and social care budget. Commissioners want to involve local communities as fully as possible in these plans, and have made clear that change is needed, as are innovative ideas.

Specific dates can be found at <http://southdevonandtorbayccg.nhs.uk> although imminent sessions include:-

- **Buckland** - Tuesday 3 December, 1-3pm, Buckland Community Centre, Gilbert Road, Newton Abbot, TQ12 4HS
- **Brixham** - Thursday 5 December 2-4pm, Scala Hall, Bolton Cross, Brixham TQ5 8TA
- **Newton Abbot** - Tuesday 10 December, 6-8pm, The Avenue Methodist Church, The Avenue, Newton Abbot, TQ12 2BY

- **Abbotskerswell** - Wednesday 11 December, 6-8pm, Village Hall, Abbotskerswell, Newton Abbot, TQ12 5YF

1.3 Strategic Public Involvement Group (SPIG)

The Devon Carers Strategy Delivery Board is working to develop its 10 year strategy. Devon and Torbay are likely to develop different, but complementary strategies and consideration is being given to an agreed minimum level of support for carers in both areas. Siobhan Grady is the South Devon and Torbay CCG Commissioner and will be supporting work in both Local Authority areas of our CCG.

Discussions at the last SPIG meeting included the importance of listening to patient experiences. Methods of doing this include PALS, Patient Opinion, Healthwatch and Friends and Family Test which are all implemented for every in-patient, although response levels need improving without patients feeling bombarded.

SPIG discussed the involvement of the voluntary sector in patient transport. It agreed that SPIG should develop a process to assess whether:-

- Services provide value for money;
- Services are of appropriate quality;
- Choice, competition, and integration could improve services.

1.4 Primary Care Reconfiguration

As highlighted by the NHS Confederation in their 'Changing care, improving quality' document, one of the greatest challenges facing the NHS today is the need to redesign services to meet the needs of patients, improve the quality of care and achieve better value for money. There is growing support among patient groups, clinicians and managers for the potential benefits of 'reconfiguration' in health services, which focuses on making large-scale changes to provide care in the right place at the right time.

The General Practitioners Advisory Group (GPAG) has been meeting for some time and discussion has included primary care reconfiguration. More recently however, a decision was made to merge this forum into the Primary Care Commissioning Oversight Group, and to extend the membership across the South West peninsula.

The first meeting is planned for 6 December 2013 and the terms of reference have been drafted detailing the overarching objective of the group to provide strategic leadership and direction to the commissioning and implementation of primary medical, dental, pharmaceutical and optometry services.

1.5 Mental Health Service Redesign

The CCG, working with Devon Partnership Trust (DPT), has arranged an Adult Mental Health Redesign Review Engagement Event on 4 December, 10-2pm at Dartington Hall. The event will provide an opportunity for people who use mental

health services and their carers to influence the design of the care pathway, by sharing priorities based on experience.

Corner Retreat on Blatchcombe Road in Paignton, a new crisis prevention service, will be piloted in Torbay and is the result of a joint initiative involving the Community Care Trust South Devon, the CCG and DPT. The service will provide people with an alternative to hospital admission or residential care when they need a short period of intensive support to manage or avert a crisis. Referrals to the service will be managed by DPT's Torbay crisis resolution and home treatment team. An open day at Corner Retreat was held on Friday 18 October.

2. Challenges for the next three months

2.1 Our continued challenges include the following:-

- Financial (due to the risk share needs and underlying recurrent surplus as a result of specialist commissioning transfers)
- Effective initial implementation of Pioneer work
- Patient identifiable data
- Specialist commissioning
- Primary care

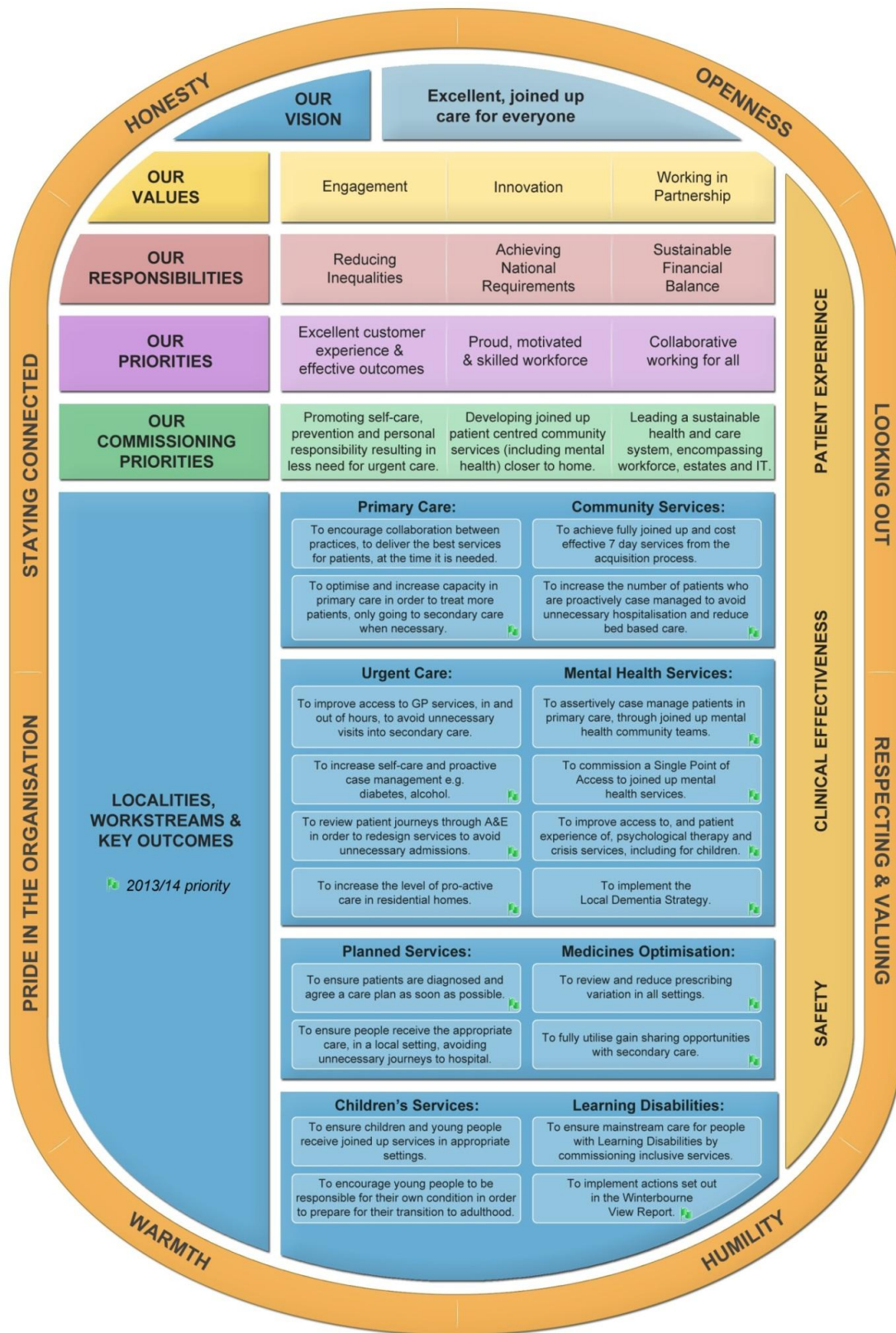
3. Action required by partners

3.1 CCG Integrated Plan 2014/15

As part of the CCG's annual business cycle, the Integrated Plan 2013-2016 (summary appended) is currently being updated in light of planning guidance from NHS England. It is an opportunity to review progress and consider the relevance of current plans 12 months on. The revised version will span from 2014-19 allowing for longer-term planning, although the work areas for the first 2 years will be a lot more detailed.

The CCG has recognised that the way in which it prioritises work-streams based on patient and public feedback, needs further consideration. There will also be a stronger focus on 'prevention' and 'upstream intervention'.

Feedback from the Health and Wellbeing Board is very welcome. The overarching CCG objectives (as detailed within the Plan on a Page) are below for reference.



Appendix

South Devon and Torbay Clinical Commissioning Group Integrated Plan 2013-2016